



Mini Big Markets: Trader Information Pack

Welcome to the Mini Big Markets

The **Mini Big Markets** are a curated, smaller-scale version of our signature 'Big Market' events. While our larger markets focus on high-volume footfall, these 'mini' markets are designed to be **more intimate**, focusing on a **hand-picked selection** of traders. This format allows for a **community-focused** atmosphere and offers a more **affordable** entry point for vendors.

These markets are hosted at our venue on **Deptford High Street: [HOME](#)**.

Please note: Due to venue size restrictions, we are not able to offer a free pitch for workshop facilitators as we do at our main markets at other sites.

Event Overview

- **Venue:** HOME Deptford (all indoors)
- **Address:** 37 Deptford High Street, London, SE8 4AD ([Google Maps link](#))
- **Market Running Times:** 1pm – 7pm
- **Contact Information:**
 - **Booking Enquiries:** Owain/Matt (bigmarketlondon@outlook.com)
 - **Venue Specific Enquiries:** Rachel (events@homedeptford.com)
 - **Urgent On-Site Enquiries:** Owain (+44 7723 410374)

Booking & Payments

1. **Application:** Please first complete our application form [here](#).
2. **Payment:** Once your form is submitted, you can make your payment via this link: <https://www.cigaretterecords.com/bigmarket>
3. **Selection:** We review all applications to ensure a diverse mix. We will notify you of our decision via Instagram DM, so please keep an eye on your inbox.
4. **Refunds (Non-acceptance):** If we cannot accept your application, we will refund your full fee and aim to notify you within 72 hours of payment.

Terms & Conditions

Refunds & Date Changes

- **Bookings >14 days before the event:** Refunds are available up to 72 hours after your booking is confirmed (defined as once payment is received and we have messaged you to confirm).
- **Bookings <14 days before the event:** No refunds are available once payment has been made.
- **Changing Dates:** Due to pre-allocated marketing budgets, we generally cannot change market dates. Please contact us if you have exceptional circumstances.

Product Curation & Cancellations

- **Curation:** To ensure success for all, we operate on a first-come-first-serve basis, and curate our trader mix to avoid "clashes" (e.g., too many traders selling similar items). We reserve the right to cancel and refund pitches due to product clashes or licensing restrictions (e.g., alcohol sales). We aim to resolve any conflicts within 72 hours of purchase or at least 14 days before the event.
- **Event Cancellations:** We do everything possible to ensure events go ahead. However, if a market is cancelled or postponed due to circumstances beyond our control (including extreme weather or acts of God), no refunds will be issued.

By participating in our market, you agree to these terms and conditions.

Pitch, Equipment & Setup

- **Pitch Fee:** £35 per market.
- **Pitch Details:** Each trader is allocated 1x table measuring 1.6m x 0.75m
- **Chairs:** We can provide one chair per stall. Please let us know in your application if you require more.
- **Extra Displays:** If you need clothing rails or extra stands, you must request this in your application. Space is limited, but we will do our best to accommodate you.
- **Aesthetics:** Please use a tablecloth or sheet to cover your table to ensure a professional look. Please note that we typically cannot accommodate wall displays.
- **Setup:** You may arrive at 12pm to set up. You can enter via the front entrance on Deptford High Street or the back entrance on Comet Street (note: the back entrance requires walking up a flight of stairs from the garden).
- **Trade Times:** All stalls must be ready by 1pm. Packdown begins at 7pm.
- **Departure:** All equipment must be removed and the area cleared by 8pm. Please do not begin packing up before 7pm to avoid disrupting customers.

Trader Requirements

Insurance & Documentation

- **Insurance:** All traders must hold valid Public Liability Insurance (PLI) and that their products are appropriately insured / have considered UK law (eg. safety for kids' toys).
- **Food Traders:** You must provide proof of Food Hygiene Rating, local authority registration, Risk Assessments, and Environmental Health Inspection certificates. Please email these to bigmarketlondon@outlook.com upon application.

Electricity, Lighting & Waste

- **Electricity:** We have limited plug sockets. If you require power, you must request this at least 7 days before the event. All electrical items must be PAT Tested. Please bring 5–10m extension cables and tape to secure wires to the floor.
- **Lighting:** The venue brightness varies depending on proximity to the front window. If you are concerned about light levels, please bring your own battery-powered lighting.
- **Waste:** All traders are responsible for their own waste. Please do not leave rubbish behind; dispose of it in the bins provided.

Venue Specifics (HOME)

- **Water Access:** Water is available onsite behind the bar; please speak to a member of staff if required.
- **Parking:** Limited parking is available on Comet Street (to the rear of the venue). Street parking in Deptford is typically free on Sundays, but you must log your vehicle via the Pay by Phone app.
- **Accessibility:** Our front door and ground floor are wheelchair accessible. Our toilets are somewhat accessible, though we are working to improve this.
 - **Door widths:** *Front door: 90cm / Toilet door: 85cm / Toilet cubicle: 70cm.*
- **Garden Access:** The garden is accessed via stairs inside the venue, or via the back gate for direct access.

Promotion & Feedback

- **Help Us Help You:** Tag [@thebigmarketlondon](#) and [@home.deptford](#) in your posts. We love Collab posts on Instagram and will always accept them!
- **Content Tips:** Video content (Reels/TikToks) performs best. Feel free to offer "on-the-day" discount codes to your followers to drive traffic to your stall.
- **Workshops:** We offer FREE PITCHES for traders who run a free workshop during the market. We can also discuss a budget for materials.
- **Feedback:** We will send an anonymous feedback form after each event. We also welcome direct chats on the day with Owain or any staff member in a high-vis jacket.